

STUDENT COMPLAINTS REGARDING ACADEMIC ISSUES

The procedures outlined in the next section pertain to complaints about academic issues other than those dealing with waiver of collegewide academic regulations or graduation issues, which are addressed by petitions to the Academic Appeals Committee. The college seeks to resolve student grievances as promptly and informally as possible. No adverse action will be taken against any student initiating a complaint.

Students who feel aggrieved regarding any aspect of the academic program have a right to request a resolution by bringing the matter to the attention of the appropriate college personnel. The academic appeals process regarding a waiver of academic regulations is outlined in the Waiver of Academic Regulations (<http://ecatalog.buffalostate.edu/graduate/academic-policies/student-complaints-grievances-appeals/academic-appeals-waiver-academic-regulations/>) section. If the perceived problem pertains to a grade or the conduct of a particular course, students should follow the Student Academic Grievance Procedures (<http://ecatalog.buffalostate.edu/graduate/academic-policies/student-complaints-grievances-appeals/student-academic-grievance-procedures/>) explained below.