

# INSTRUCTIONAL DESIGN AND DISTANCE LEARNING

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[instructionaldesign.buffalostate.edu](https://instructionaldesign.buffalostate.edu) (<https://instructionaldesign.buffalostate.edu>)  
IT Portal (<https://buffalostate.teamdynamix.com/TDClient/2003/Portal/Home/>)

Instructional Design and Distance Learning (IDDL) provides guidance and leadership for teaching in the online environment and delivering engaging high-quality courses, while providing support for the use of educational technology and promoting innovative practices to improve the quality of educational experiences.

Additional assistance with Blackboard Learn is available through the SUNY Online Support Services Help Desk, 1-844-673-6786 (1-844-OPENSUNY), or by submitting an online request through the Open SUNY website (<https://online.suny.edu/help/>).